

Housing Assistance Resources

Many program rules have changed due to the COVID-19 pandemic. If you were not eligible in the past for housing assistance, please contact the organizations below to determine if you are now eligible for one of these services.

I need help paying rent

Apply for assistance at www.ApplyMN.dhs.mn.gov. Income level, prior use of this resource, and immigration status criteria will be considered.

I need help working out a plan or other agreement with my landlord

[Community Mediation & Restorative Services, Inc \(CMRS\)](http://www.cmrs.org) helps you start a conversation and work out a plan with your landlord. We can help you think through your options and finding the right resources. Email referrals@CMRSmn.org or call 763-561-0173. Leave your name, phone number or email, and a brief description of your situation. A CMRS mediator will be in touch with you.

[Conflict Resolution Center](http://www.crcminnesota.org) provides free mediation services to help renters and landlords talk with each other to resolve housing conflicts. Call 612-822-9883 or submit a mediation request online at www.crcminnesota.org.

I need help understanding my rights as a tenant

- [Mid-Minnesota Legal Aid](http://www.midmn.org) provides legal advice to low-income Minneapolis renters. Information and resources for all Minneapolis renters is available at www.mylegalaid.org or call 612-334-5970.
- [HOME Line](http://www.home.org) provides free and confidential legal advice to all Minneapolis renters. For free and confidential legal advice call 612-728-5767 or [email your question to HOME Line a housing attorney](mailto:home@home.org).
- [LawHelpMN.org](http://www.lawhelpmn.org) contains legal information in English, Spanish, Hmong and Somali.

I am a Minneapolis Public Housing Authority (MPHA) resident, have a housing choice voucher, or other help paying my rent based on my income

If you receive help paying for your rent based on your income, it is important to report changes in your income right away. MPHA advises households to **immediately report any loss of income** to their eligibility technician, so that rent can be lowered accordingly and promptly.

To update changes in your income, use MPHA's online forms:

- [Section 8 Income Change Form](#)
- [Public Housing Income Change Form](#)

More information is available on the MPHA website: <https://MPHAOnline.org/COVID19>

I want to apply for unemployment benefits

If your job has been affected by COVID-19, apply for unemployment benefits right away. Due to current call-wait times, applying online is the quickest option.

[Apply online today](#)

There is a new schedule for starting your application online. If the last digit of your social security number is:

- 0, 1, or 2: apply on Monday between 6 a.m. and 8 p.m.
- 3, 4 or 5: apply on Tuesday between 6 a.m. and 8 p.m.
- 6, 7, 8 or 9: apply on Wednesday between 6 a.m. and 8 p.m.

Anyone can apply on Thursday and Friday between 6 a.m. and 8 p.m.

If you have questions on how to apply, help is available every Friday from 8:00 a.m. to 4:30 p.m. by calling:

- 651-296-3644 (Twin Cities area)
- 1-877-898-9090 (Greater Minnesota)
- 1-866-814-1252 (TTY – users)

I need help accessing my Federal Economic Impact Payment and filing taxes

[Prepare + Prosper](#) works with people with low- to moderate-incomes to build financial well-being through free tax preparation and financial services, coaching, and products. Other services include:

- Remote support in filing returns for taxes and stimulus payments
- Enrollment assistance in safe and affordable prepaid debit cards and their FAIR banking products (including a checking account) to quickly access Economic Impact Payments and tax refunds

For tax help or general questions contact 651-287-0187 or contact@prepareandprosper.org.

To enroll in an account, [make an appointment online](#).

I am looking for something not listed here

United Way 211 offers additional information on housing, food, utilities anywhere in Minnesota. Call 2-1-1, text your ZIP code to 898-211, or visit the <https://www.211unitedway.org/> to search or chat online with a Community Resource Specialist. 211 is staffed 24/7 by trained Community Resource Specialists who listen to your needs and provide referrals to organizations and programs that offer the services you seek.

I am not sure what help I need

If you are a resident of Hennepin County and aren't sure what might be the most helpful, please contact the Tenant Resource Center (TRC) at 612-302-3180.